



Front of House Usher in the Centennial Concert Hall (Casual)

The Organization

The Manitoba Centennial Centre Corporation's (MCCC) mandate under its enabling legislation "The Manitoba Centennial Centre Corporation Act" includes the operation of the Centennial Concert Hall and supporting business units of the Centennial Centre for the Arts, as well as the administration and maintenance of the Centennial Centre campus. Properties of the Manitoba Centennial Centre for the Arts include: Centennial Concert Hall, Manitoba Museum and Planetarium, Royal Manitoba Theatre Centre, Tom Hendry (Warehouse) Theatre, Artspace Inc., a service building at 11 Lily Street, three surface parking lots and one indoor parking garage. In addition, MCCC is responsible for the operation and maintenance of Manitoba's only purpose built Film and Television studio, Manitoba Production Centre.

The Position

Reporting to the Manager, House Services, the incumbent is responsible for assisting patrons in finding their seats and providing front line customer service during performances in the Centennial Concert Hall. Helps ensure that patrons have a safe, comfortable, and enjoyable entertainment experience.

Typical duties include:

- accommodate late seating requests
- possess sufficient knowledge of the venue to answer common questions
- insert stuffers into programs as necessary
- checks admission tickets
- checks coats
- distributes programs
- directs patrons
- assists the concession staff with the sale of various food and beverage items to patrons during intermission, this includes handling cash and operating concession equipment
- contacts Supervisor/Manager, House Services, and paramedics during a medical emergency
- other duties as required

Qualifications and Competencies

- ability to remain calm and courteous under stress
- customer service experience
- high energy level with an outgoing personality
- ability to multi-task in a fast paced environment
- must be fully vaccinated for Covid-19, mask use is mandatory

Working Conditions

- Hours and days of work will vary. Incumbent is required to work days, evenings and weekends.

Hourly Rate

- Minimum wage

Please forward a resume and/or cover letter clearly indicating how you meet the qualifications by **November 19, 2021** to:

Manitoba Centennial Centre Corporation
c/o Manager, House Services (Centennial Concert Hall)

Suite 1000 - 555 Main Street
Winnipeg, Manitoba
R3B 1C3
or
Email: klim@mbccc.ca

OR

Submit cover letter and resume in one PDF at <https://www.mbccc.ca/employment/>

Employment Equity is a factor in selection. Applicants are requested to indicate in their covering letter or resume if they are from any of the following groups: women, Indigenous people, visible minorities, and persons with disability.